

Tax Year 2020 Submission Status Tutorial

Submission Status allows submitters to view the submission status, resubmission notice, errors, and detail submission information. You need to have the View File/Wage Report Status, Error, and Error Notices role in order to access the application. If you would like to view report level information submitted on your behalf by a third party, use the Employer Report Status application. See the Employer Report Status Tutorial for more information.

Step-By-Step Instructions

1. Select **Business & Government** tab on the “Social Security” home page, then select **Business Services** menu to go to the “Business Services” page. On the “Business Services” page, select **Log in or Use Business Services Online** button to go to the “[Business Services Online](#)” page.

Welcome

The *Business Services Online Suite of Services* allows organizations, businesses, individuals, employers, attorneys, non-attorneys representing Social Security claimants, and third-parties to exchange information with Social Security securely over the internet. You must register and create your own password to access Business Services Online.

Alert

Due to the COVID-19 pandemic, our BSO Customer Service and Technical Support staff is currently limited and hold times on the phone may be longer than usual. If you need immediate assistance, our toll free number is 1-800-772-6270 (TTY 1-800-325-0778) and is available Monday through Friday, 7 a.m. to 7:00 p.m., Eastern Time.

For general assistance, you may send us an email at employerinfo@ssa.gov. For technical assistance, please send us an email at bso.support@ssa.gov. We thank you in advance for your patience and understanding.

Message

If you received an Employer Correction Request (EDCOR) letter concerning name and SSN mismatches for your employees and you need additional resources, please visit the EDCOR landing page at www.ssa.gov/employer/notices.html.

If you are adding a new BSO account, please make sure you select **View Wage Report Name/SSN Errors** in addition to Report Wages.

Do you want to report wages to Social Security and/or test wage files using AccuWage?

Yes No

In addition, do you want to View Wage Report Name/SSN Errors?

Yes No

If you report wages to SSA, go [here](#) to learn more about **adding a new service to your BSO account**.

The **Complete Phone Registration** option is provided to individuals who began their Business Services Online registration by phone and need to create a password.

[Información para el Empleador en Español](#)

Business Services Online (BSO)

Hours of Operation
Monday - Friday: 5 AM - 1 AM ET
Saturday: 5 AM - 11 PM ET
Sunday: 8 AM - 11:30 PM ET

- For Employers
- For Attorneys & Appointed Representatives
- Social Security Number Verification Services (SSNVS)
- Consent Based Social Security Number Verification Service (CBSV)

Business Services Online
[Log In](#) [Register](#)
[Complete Phone Registration](#)

[About Us](#) [Accessibility](#) [FOIA](#) [Open Government](#) [Glossary](#) [Privacy](#) [Report Fraud, Waste or Abuse](#)

This website is produced and published at U.S. taxpayer expense.

2. Select the **Log In** button on the “Business Services Online” page. The system displays the “Log In to Online Services” page.

Social Security Online
www.socialsecurity.gov

Business Services Online
BSO Welcome | BSO Information | Keyboard Navigation

HELP

Log In to Online Services

Online Services Availability

- Monday-Friday: 5 AM - 1 AM ET
- Saturday: 5 AM - 11 PM ET
- Sunday: 8 AM - 11:30 PM ET

For your security, please log out of the application and close all Internet windows when you are finished.

New User?
You must create an account to use this website. Once you do, you will be provided a User ID to log in to our online services.

To create new account you will need to:

- Provide personal information
- Provide contact information
- Create your password and security questions

[Create Log In Account](#)

Did you register with SSA by [phone or paper form](#) and need to create a password?

Existing User?
Please log in below:

User ID:

Password:

[Forgot user ID?](#)
[Forgot your password?](#)

User Certification:
I understand that the Social Security Administration (SSA) will validate the information I provide against the information in SSA's files.

I have read & agree to these terms.

www.socialsecurity.gov

BSO Welcome | BSO Information | Keyboard Navigation

HELP

3. Enter your **User ID** and **Password**.
4. Select the **I have read & agree to these terms** check box on the “Log In to Online Services” page.
 - a. Select the **Log In** button to display the BSO “Main Menu” page.
 - b. To return to the “Business Services Online” page, select the **BSO Welcome** link at the top or bottom of the page.

Social Security Online Business Services Online
www.socialsecurity.gov BSO Main Menu | BSO Information | Contact Us | Keyboard Navigation

JOHN NAGLE
Logout

Main Menu [HELP](#)

Welcome, JOHN NAGLE
Your password expires on **April 01, 2100**

Manage Account

- [View / Edit Account Info](#)
- [Change Password](#)
- [Disable Account](#)

Manage Services

- [View / Edit Services](#)
- [Request New Services](#)
- [View Pending Services](#)
- [Enter Activation Code\(s\)](#)

Manage Employer Information

- [Add/Update Employer Information](#)
- [Remove Employer Information](#)

Report Wages To Social Security
Test wage files using AccuWage
Submit, download and print W-2s and W-2cs
View submission status, errors and error notices for wage reports submitted by or for your company
Request an extension to resubmit a wage file

Web Service
With your Web Service User ID, wage information can be exchanged with SSA using a client application developed by your company. Your Web Service User ID and password will have to be included in the header of each SOAP request sent to the EWR Web Service. The system will keep your Web Service account active as long as it is confirmed that you remain an employee of your company under the EIN specified.

The EWR Web Service includes operations to submit wage files (in an EFW2 format), resubmit corrected wage files and view the status of the wage files submitted via your Web Service User ID.

Have a question? Call 1-800-772-6270 Monday through Friday, 7:00 a.m. to 7:00 p.m. Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

www.socialsecurity.gov

5. Select the **Report Wages To Social Security** link on the BSO “Main Menu” page. The system displays the “Wage Reporting Attestation” page.

Social Security Online Business Services Online
www.socialsecurity.gov BSO Main Menu | BSO Information | Keyboard Navigation | Logout

Wage Reporting Attestation

User Certification for Electronic Wage Reporting

I understand that the Social Security Administration (SSA) will validate the information I provide against the information in SSA's files. I certify that I am the individual authorized to conduct business under this User ID and have the authority to either attest to the accuracy of the data and/or transmit wage information and to receive employee wage information for the employer.

By selecting the "I Accept" button, you certify that you have read, understand and agree to the user certification of Business Services Online.

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

6. Select the **I Accept** button on the “Wage Reporting Attestation” page to go to the “EWR home” page. To return to the BSO “Main Menu” page, select the **I DO NOT Accept** button.

Social Security Online
Business Services Online

www.socialsecurity.gov | [BSO Main Menu](#) | [BSO Information](#) | [Keyboard Navigation](#) | [Logout](#)

Electronic Wage Reporting (EWR)

Reporting Wages to Social Security

Forms W-2/W-3 Online
Forms W-2c/W-3c Online
Upload Formatted Wage File
AccuWage Online

[Create/Resume Forms W-2/W-3 Online](#)

- Create (fill in the form), save, print and submit Forms W-2 and W-3 with up to 50 forms W-2 per W-3. There is no limit on the number of Forms W-3 an employer can submit, even for the same Employer Identification Number (EIN).
- Up to 50 Forms W-3 can be saved at a time to be resumed/submitted at a later date. Each Form W-3 can have up to 50 Forms W-2 associated with it.
- A pre-submission PDF is provided to print the Forms W-2 for distribution to the employees and for the employer review.
- Read the [list of restrictions](#) to determine whether you can use Forms W-2/W-3 Online.

[Save \(or Print\) Submitted W-2 Report\(s\) PDF to Your Computer](#)

A printable final PDF version of a wage report created and submitted using Forms W-2/W-3 Online can be saved to your computer. The final PDF(s) are available for download for only 30 days from the date of submission.

Submission Status

[View Submission Status](#)

Check report status, errors, and notice information for previously submitted wage reports (Forms W-2/W-3).

Resubmission Notice

If you received a Resubmission Notice, you may use the following link to request a one-time 15-day extension of the deadline:

[Request an Extension to File a Resubmission](#)

- You will need information from the Notice to request an extension.
- You cannot extend if (a) the file has previously been resubmitted or (b) today is more than 45 days from the date on the Resubmission Notice.

Employer Report Status

[View Employer Report Status](#)

Check wage report status or view errors for reports submitted for your company by a third party.

[E-mail a Wage Reporting Expert](#)

[Información en Español](#)

Online Tutorials & Training

- [Wage Reporting Handbook](#)
- [SSN Verification Handbook](#)
- [Online Registration Handbook](#)
- [Online Tutorial](#)
- [FAQs - General Employer](#)

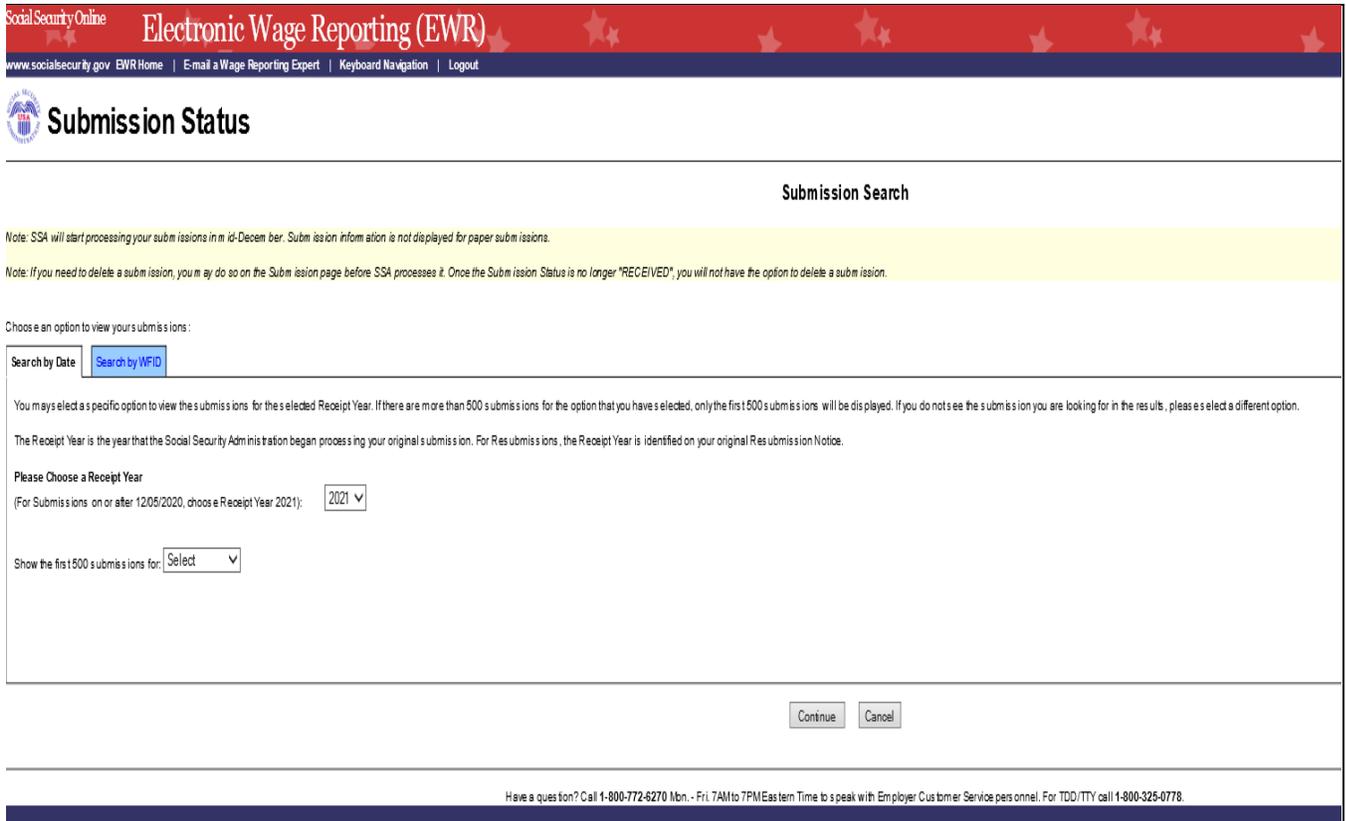
Other Useful Information

- ▶ [Before You File](#)
- ▶ [Checking SSNs](#)
- ▶ [Uploading Formatted Files](#)
- ▶ [For Other Electronic Filers](#)
- ▶ [General Info about Wage Filing](#)
- ▶ [IRS Information](#)
- ▶ [Publication Resources](#)

[Employer Support Links](#)

7. Select the **View Submission Status** link to access Submission Status. The system displays the “Submission Search” page.

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Social Security Online Electronic Wage Reporting (EWR)

www.socialsecurity.gov EWR Home | Email a Wage Reporting Expert | Keyboard Navigation | Logout

Submission Status

Submission Search

Note: SSA will start processing your submissions in mid-December. Submission information is not displayed for paper submissions.

Note: If you need to delete a submission, you may do so on the Submission page before SSA processes it. Once the Submission Status is no longer "RECEIVED", you will not have the option to delete a submission.

Choose an option to view your submissions:

Search by Date **Search by WFID**

You may select a specific option to view the submissions for the selected Receipt Year. If there are more than 500 submissions for the option that you have selected, only the first 500 submissions will be displayed. If you do not see the submission you are looking for in the results, please select a different option.

The Receipt Year is the year that the Social Security Administration began processing your original submission. For Resubmissions, the Receipt Year is identified on your original Resubmission Notice.

Please Choose a Receipt Year
 (For Submissions on or after 12/05/2020, choose Receipt Year 2021):

Show the first 500 submissions for:

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

8. You can search a submission by Date or by WFID on the “Submission Search” page.
 - a. **SEARCH BY DATE:** Search by Date is a default tab. Select a Receipt Year and a submission date range, then select **Continue** button to go to the “Search Results” page. If there are no submissions matching the date range selected, the system displays the Search Results page with a message.
 - b. **SEARCH BY WFID:** Select the Search by WFID tab to see the options listed on the “Submission Search” page. Select a Receipt Year and enter the WFIDs for the selected Receipt Year when you search by WFID on the “Submission Search” page. If there are no submissions matching the WFID entered, the system displays the Search Results page with a message. If you do not enter the WFIDs, the system displays all of the WFIDs for the selected Receipt Year on the “Search Results” page.

 **Submission Status**

Submission Search

Note: SSA will start processing your submissions in mid-December. Submission information is not displayed for paper submissions.

Note: If you need to delete a submission, you may do so on the Submission page before SSA processes it. Once the Submission Status is no longer "RECEIVED", you will not have the option to delete a submission.

Choose an option to view your submissions:

[Search by Date](#) | [Search by WFD](#)

You may specify up to five Wage File Identifiers (WFDs) for the selected Receipt Year. If you do not specify one or more WFDs, the first 1500 WFDs for the Receipt Year will be displayed.

The Receipt Year is the year that the Social Security Administration began processing your original submission. For Resubmissions, the Receipt Year is identified on your original Resubmission Notice.

Please Choose a Receipt Year

(For Submissions on or after 12/05/2020, choose Receipt Year 2021):

2021

Enter WFDs:

WFD 1:

WFD 2:

WFD 3:

WFD 4:

WFD 5:

[Continue](#) [Cancel](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

 **Submission Status**

1 Search Results | **2 Submission** | **3 Report** | **4 Errors** | **5 Error Details**

Submitter EIN: **12-3456789**
 Receipt Year: **2018**

[New Search](#)

Search Results

 **There are no submissions for the WFD(s) entered:**
 1. DGHFH5

[Back to Search](#)

[Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

Social Security Online **Electronic Wage Reporting (EWR)**
www.socialsecurity.gov | [EWR Home](#) | [E-mail a Wage Reporting Expert](#) | [Keyboard Navigation](#) | [Logout](#)

 **Submission Status**

1 Search Results 2 Submission 3 Report 4 Errors 5 Error Details

Submitter EIN: **12-3456789**
 Receipt Year: **2018**

[New Search](#)

Search Results

WFID	Version	Status	Receipt Date	Status Date	Details	Resubmission Notice
8001GW	01	DELETE	08/24/2017	08/25/2017	Submission Details	
8001J6	01	RETURN	08/28/2017	08/29/2017	Submission Details	View Notice
8001MJ	01	IN PROCESS	08/31/2017	09/06/2017	Submission Details	
8001RW	01	DELETE	09/11/2017	09/11/2017	Submission Details	
8001RZ	01	IN PROCESS	09/11/2017	09/11/2017	Submission Details	

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[Back to Search](#) [Print Page](#)

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

9. On the Search Results page:

- The Submission Status is displayed in the Status column. The possible submission statuses are: RECEIVED, IN PROCESS, COMPLETE, RETURN, DELETE, and DUPLICATE.
- Select the column header WFID, Status or Receipt Date to sort submissions accordingly.
- Select the specific Status to see an [Explanation of Processing Status Code](#).
- Select the **Submission Details** link in the Details column to see the “Submission” page. If the status is “RECEIVED”, the system displays the [Submission page with a Delete This Submission button](#); if the status is “DELETE”, the system displays the [Submission page with Overview and Current Status sections](#); if submission level error exists, the system displays the [Submission page with submission error](#).
- If Resubmission Notice exists, select the **View Notice** link in the Resubmission Notice column to see the [Resubmission Notice](#).
- Select the **Back to Search** button to return to the “Submission Search” page.
- Select the **Print Page** button to print the “Search Results” page.

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Electronic Wage Reporting (EWR)

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Submission Status

1 [Search Results](#)

2 **Submission**

3 Report

4 Errors

5 Error Details

Submitter EIN: 12-3456789 Receipt Year: 2018	WFID: 9007VW Version: 01 Submitted: 07/16/2018 Submission Type: W-2c Total Reports: 1
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[New Search](#)

Submission Details

Overview File Name: N/A Submission Method: W2 ONLINE Submission Type: W-2c	Reports Total Reports 1 View All Reports Completed Reports 1 View Completed Reports
Current Status Submission Status: COMPLETE Status Date: 10/09/2018	

Back to Search Results

Print Page

10. On the Submission page:

- a. Select any link in the Reports section to go to the Report page.
- b. Select **Search Results** link or the **Back to Search Results** button to return to the “Search Results” page.
- c. Select the **Print Page** button to print the “Submission Details” page.

1 report(s)						
Report#	Report EIN	Company Name	Status	Reported W-2cs	# of Errors	View W-3c
1	123456789	EMPLOYER NAME E M P L O Y E R N A M E EMPLOYER NAME	COMPLETE	0000002	2	W-3c Details

Detailed W-3c Information		
	Reported	Processed
SS Wages	\$3,972.22	\$3,972.22
Medicare Wages, Tips	\$6,244.44	\$6,244.44
Fed Taxable Income	\$4,444.44	\$4,444.44

[Back to Top](#)

- e. Select the **Submission** link or the **Back to Submission** button to return to the “Submission Details” page.
- f. Select the **Print Page** button to print the “Report” page.

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Submission Status

1 [Search Results](#)

2 [Submission](#)

3 [Report](#)

4 **Errors**

5 [Error Details](#)

Submitter EIN: **12-3456789**
Receipt Year: **2018**

[New Search](#)

WFID: 8001J6
Version: 01
Submitted: 08/28/2017
Submission Type: W-2
Total Reports: 2

Report #: 1
Report EIN: **123456789**
Status: RETURN
Name: NESSPOR CORPORATION
of Errors: 2

Critical: 1
Informational: 1

Report Errors for: NESSPOR CORPORATION

Importance	Error Description	More Information
CRITICAL	Report has invalid Social Security Numbers and/or Names	Error Details
INFORMATIONAL	Invalid Names and/or SSNs	Error Details

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[Back to Report](#)

[Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/ITTY call 1-800-325-0778.

12. On the Errors page:

- a. Select the **Importance** link to see an [Explanation of the Error Importance](#).
- b. Select the **Error Details** link to go to the “Error Details” page.
- c. Select the **Report** link or the **Back to Report** button to return to the “Report” page.
- d. Select the **Print Page** button to print the “Errors” page.

Social Security Online **Electronic Wage Reporting (EWR)**
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 **Submission Status**

1 [Search Results](#) 2 [Submission](#) 3 [Report](#) 4 [Errors](#) 5 [Error Details](#)

Submitter EIN: **12-3456789** WFID: **81812G** Report #: **1** # Critical: **3**
 Receipt Year: **2018** Version: **01** Report EIN: **123456789** # Informational: **3**
 Submitted: **08/29/2018** Status: **RETURN**
 Submission Type: **W-2** Name: **PERFECT NEW0985**
 Total Reports: **1** DOMESTIC TEST PERFECT DOMESTIC
 TEST PTEST
 # of Errors: **6**

[New Search](#)

Error Details for: Out of Balance Over Tolerance - Social Security Wages

Importance
[CRITICAL](#)

Description
 We balance money fields by calculating totals for the Employee Wage Record money fields and comparing them to totals reported by submitters in the Total Record money fields. This error condition can be caused by the following: 1) failure to correctly calculate Total Record money fields; 2) failure to initialize the Total Record money fields; 3) negative amounts in the Employee Wage Record money fields - we process signed money fields as unsigned, which will change the totals you intended to report; or 4) fields in a record being shifted out of position.

Money Field(s)	Our RW Total(s)	Your RT Total(s)
Social Security Wages	\$347,033,057.75	\$999,039,997.75

Action
 The error for which you have requested additional details is CRITICAL. As a result of this error, Social Security was not able to complete processing of this submission. You or the party submitting on your behalf must correct any CRITICAL errors that have been found in your submission and resubmit this file to Social Security.

You can find instructions for correcting many common errors in our [Online Error Reference Material](#). We encourage you to use our AccuWage service to check your Form W-2 (Wage and Tax Statement) and Form W-2c (Corrected Wage and Tax Statement) files for over 200 kinds of errors before you send them to us. Visit <http://www.socialsecurity.gov/employer/accuwage> for more information.

[Back to Errors](#) [Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

13. On the Error Details page:

- Select the **Importance** link to see an explanation of the Action that you may need to take.
- Select the [Online Error Reference Material](#) link to see Employer W-2 Filing Instructions & Information.
- Select the <http://www.socialsecurity.gov/employer/accuwage> link to see AccuWage Information and Software.
- Select the **Errors** link or the **Back to Errors** button to return to the Errors page.
- Select the **Print Page** button to print the “Error Details” page.

Appendix: Other pages

1. **Explanation of Processing Status Code (Submission Status) Page:** users can access this page by selecting the specific status link in the Submission Status column or the Report Status column on any error page. Here is an example of “RECEIVED”.

Explanation of Processing Status Code

You have requested information about the RECEIVED processing status code.

RECEIVED	Social Security has received your submission.
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Please note that you may have to close this window in order to resume your BSO session.

You can use the File menu to close this window.

2. **Explanation of Error Importance Page:** users can access this page by selecting either **CRITICAL** link or **INFORMATIONAL** link in the Importance column on any error page. Here is an example of “INFORMATIONAL” error.

Explanation of Error Importance

You have requested information about **INFORMATIONAL** errors.

The error listed is **INFORMATIONAL** and in most instances requires no further action. This means that Social Security was able to complete processing of your submission.

However, if you received an Employer Correction Request letter (EDCOR), then you should read the information under the Description heading and provide corrections by submitting a Form W-2c. Additional resources are available on the Employer Correction Request landing page at www.ssa.gov/employer/notices.html.

You can find instructions for correcting many common errors in our [Online Error Reference Material](#). We encourage you to use our AccuWage service to check your Form W-2 (Wage and Tax Statement) and Form W-2c (Corrected Wage and Tax Statement) files for over 200 kinds of errors before you send them to us. Visit <http://www.socialsecurity.gov/employer/accuwage> for more information.

3. **Submission (with Error) Page:** the “Submission (with error)” page displays any errors at the submission level.

Social Security Online **Electronic Wage Reporting (EWR)**
[www.socialsecurity.gov](#) | [EWR Home](#) | [E-mail a Wage Reporting Expert](#) | [Keyboard Navigation](#) | [Logout](#)

Submission Status

1 [Search Results](#) 2 **Submission** 3 [Report](#) 4 [Errors](#) 5 [Error Details](#)

Submitter EIN: **12-3456789** WFID: **9003FX**
 Receipt Year: **2018** Version: **01**
 Submitted: **02/22/2018**
 Submission Type: **Unknown**
 Total Reports: **0**

[New Search](#)

Submission Error
 Multiple Submitter (RA) Records have been identified in the submission. The Submitter (RA) Record must be the first record in the submission.

Current Status
 Submission Status: RETURN
 Status Date: 08/04/2016
 File Name: InValid_REG_3204_Multiple RARrecords1_002_daw.txt
 Submission Method: INTERNET

Reports
 Due to the status of your submission, information on your reports is unavailable.

[Back to Search Results](#) [Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

4. Submission (when status is "RECEIVED") Page

Social Security Online **Electronic Wage Reporting (EWR)**
[www.socialsecurity.gov](#) | [EWR Home](#) | [E-mail a Wage Reporting Expert](#) | [Keyboard Navigation](#) | [Logout](#)

Submission Status

1 [Search Results](#) 2 **Submission** 3 [Report](#) 4 [Errors](#) 5 [Error Details](#)

Submitter EIN : **12-3456789** WFID: **BBL640**
 Receipt Year: **2018** Version: **01**
 Submitted: **07/23/2018**
 Submission Type: **W-2**

[New Search](#)

Submission Details

<p>Overview File Name: N/A Submission Method: W2 ONLINE Submission Type: W-2</p> <p>Current Status Submission Status: RECEIVED Status Date: 07/23/2018</p>	<p>Further Action This submission has not yet been processed. If you submitted these wages in error and would like to prevent them from being processed, you may mark the submission for deletion by selecting the Delete This Submission button below. Once processing has begun, you will no longer have the option to delete the submission.</p> <p style="text-align: center;">Delete This Submission</p>
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[Back to Search Results](#) [Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

5. Submission (when status is “DELETE”) Page

Social Security Online
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout

Electronic Wage Reporting (EWR)

Submission Status

1 Search Results
2 **Submission**
3 Report
4 Errors
5 Error Details

Submitter EIN: 12-3456789 Receipt Year: 2018	WFID: BBN480 Version: 01 Submitted: 07/21/2018 Submission Type: Unknown Total Reports: 0
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[New Search](#)

Submission Details

Overview

File Name: Clean_KJ2.bt
 Submission Method: INTERNET
 Submission Type: Unknown

Current Status

Submission Status: DELETE
 Status Date: 07/21/2018

Back to Search Results
Print Page

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

6. **Resubmission Notice Page:** on the “Search Results” page, select **View Notice** link to see the “Resubmission Notice” page. Select the **Back to Search Results** button to return to the “Search Results” page.

Social Security Online
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout

Electronic Wage Reporting (EWR)

Submission Status

Resubmission Notice

Date: 2017-08-30
Filing Method: INTERNET **WFID:** 8001J6 - 01
Receipt Year: 2018 **Notice ID:** *0000924830*

We are unable to process your Form W-2 file.

WHAT YOU NEED TO DO

STEP 1

Please visit the Business Services Online (BSO) website at <http://www.socialsecurity.gov/bsowelcome.htm> to view your error information. Then select "Log In." You will need an active User ID and password to log on to BSO. If you do not have an active User ID and password, select "Register." If you need help registering or viewing your errors, go to <http://www.socialsecurity.gov/employer/bsobnew.htm> to view the BSO Electronic W-2/W-2c Filing Handbook.

STEP 2

Correct your file using your back-up copy of the file you originally sent us. See SSA Publication 42-007, Specifications for Filing Forms W-2 Electronically (EFW2). You can get it at <http://www.socialsecurity.gov/employerpub.htm> on the Internet. Make any necessary changes to your file. Note: Please DO NOT submit a W-2c formatted file to correct the errors in your original file. If you need help correcting your file, call us toll free at 1-800-772-6270 (TTY 1-800-325-0778).

STEP 3

Use BSO to resubmit your corrected file to us within 45 days from the date of this notice. Be sure to indicate that it is a resubmission when prompted for information about your file. You must keep a back-up copy of the corrected file for your records or be able to reconstruct the data.

POSSIBLE PENALTIES

You must return your corrected file within 45 days to receive credit for filing on the date we received your original submission. Otherwise, the Internal Revenue Service (IRS) may assess penalties. Visit <http://www.irs.gov> to view the IRS penalty information in the General Instructions for Forms W-2 and W-3.

The deadline for initial electronic filing is the last day in January. It is the next business day if this day falls on a Saturday, Sunday, or legal holiday.

WAGE REPORTING SERVICES ON THE INTERNET

- **EMPLOYER FILING INFORMATION**
Please visit our employer website at <http://www.socialsecurity.gov/employer> for many resources. It includes registration information, forms, publications, Frequently Asked Questions (FAQs), contact information, news, and much more.
- **ACCUWAGE**
We encourage you to use our AccuWage service to check your Form W-2 (Wage and Tax Statement) and Form W-2c (Corrected Wage and Tax Statement) files for over 200 kinds of errors before you send them to us. Visit <http://www.socialsecurity.gov/employer/accuwage> for more information.
- **VERIFYING SOCIAL SECURITY NUMBERS**
We offer a free service that lets you verify your employees' Social Security numbers. Visit <http://www.socialsecurity.gov/employer/ssnv.htm> for more information.

IF YOU HAVE QUESTIONS

If you have questions, please:

- Visit our website at <http://www.socialsecurity.gov/employer>
- Send an email to employerinfo@ssa.gov
- Call us toll free at 1-800-772-6270 (TTY 1-800-325-0778) between 7:00 a.m. and 7:00 p.m., Eastern Time, Monday through Friday

Email transmissions are not secure. We do not send personal or sensitive information using email. Please do not send personal or sensitive information in your emails to us.

Suspect Social Security Fraud?

If you suspect Social Security fraud, please visit <http://oig.ssa.gov> or call the Inspector General's Fraud Hotline at 1-800-269-0271 (TTY 1-866-501-2101).

Social Security Administration

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